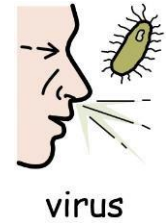




money



virus

Your options for accessing money

From your own account



debit card

- Card payments: www.payyourway.org.uk/ways-pay
 - Debit card & PIN (if you have support to input a PIN, please ask us for a copy of our template risk assessment)
 - Contactless



online

- Shop online using your card: www.moneyadvice.service.org.uk/en/articles/shop-safely-online



representative

Giving others access to your own account

Speak to your bank about how they can help:

www.payyourway.org.uk/consumer-advice/difficulty-making-payments

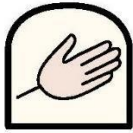
- Third party mandate
- One-off cash withdrawal
- Postal order to withdraw cash
www.postoffice.co.uk/postal-orders



bank account

Getting a new account/card

- Prepaid card online:
www.moneysavingexpert.com/credit-cards/prepaid-cards/
- Bank account online:
www.moneysavingexpert.com/banking/compare-best-bank-accounts/



support provider

Help from providers: Staff cash options

- Organisations' cash advance, petty cash, credit card or expenses systems with repayment invoices to Dosh
- Dosh open credit (staff members cashing cheques from the person's Dosh account), or card (TBC).



cheque



online

From Dosh Finance

- Online orders including food shopping:
 - For supermarket shopping, please input the order online and send us the log in details to input payment
 - Look online for other local and national companies delivering food (for example meals delivery, veg box schemes etc.)
 - Speak to your advocate for other online orders



supermarket

- Gift cards for supermarkets or other shops
 - Ordered online, paid for from your Dosh account and posted to you to use instore or as an e-voucher to show on your phone.



contact

If you are worried about your access to money, please speak to your support team, family/friends and Dosh advocate. You can contact Dosh at:

0300 303 1288 doshoffice@dosh.org

www.dosh.org



supermarket



online



delivery



debit card

How to use **online supermarket shopping**

1. Go into a web browser like Google Chrome
2. Search for the supermarket / shop you want to use
3. On their website, go to the groceries ordering section
4. Create an account (you will need an email address)
5. Search for the things you want to buy and add them to your 'basket'
6. When you are finished, go to your basket / checkout and check everything is correct
7. Choose your delivery time and day (this may be a few days away as the shops are very busy at the moment)
8. Add your card details to pay or save your order and send the details to Dosh for payment

a. **For Dosh to pay for your shopping, send us:**

- i. the account email address and password,
- ii. the total cost of your shopping
- iii. your preferred delivery date and time
- iv. your address

Please bear in mind, we will be getting lots of requests to do this, so please give us as much warning as you can.



Extra Easy Read and accessible guides to money

resources

Finance updates on Coronavirus (Covid-19)

www.ukfinance.org.uk/covid-19

www.fca.org.uk/consumers/coronavirus-covid-19

www.moneyadvice.service.gov.uk/en/articles/coronavirus-what-it-means-for-you

www.moneyadvice.service.gov.uk/en/articles/coronavirus-and-your-money

Employment and Financial Support in www.gov.uk/coronavirus

Online shopping

staysafeonline.org/stay-safe-online/online-safety-basics/online-shopping/

Keeping safe online: www.changepeople.org/Change/media/Change-Media-Library/Blog%20Media/Keeping-Safe-Online-Easy-Read-Guide-Small-File-Size.pdf

General banking guides

United Response banking resources: www.unitedresponse.org.uk/making-money-easier

CFEB Money Made Clear guide:

www.lemosandcrane.co.uk/actionagainstcruelty/microsite/docs/managing-money-easy-read-guide.pdf

FCA banking guide: www.fca.org.uk/publication/documents/everyday-banking-easy-read-guide.pdf

Pay Your Way guides to payment options: www.payyourway.org.uk/consumer-advice/understanding-different-payment-options

Dosh guides: www.dosh.org/learn-about-money/

We are doing our best to provide up-to-date information on your options but cannot recommend any particular products or solutions. Please speak to your circle of support to review the best option for you at this time.